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17	CHAIRPERSON JAMES:
18	Mr. Goodman?
19	MR. GOODMAN: Thank you for the opportunity
20	to speak here this afternoon. I think the work of your
21	committee is probably the most important effort by the
22	federal government to examine this issue. I want to
23	talk a little bit about my own interests in gambling.
24	I have gambled myself, I've done it for a long time,

- 1 people used to bet on my pool games when I was younger.
- 2 I've gambled in casinos, I've gambled privately. I
- 3 think there is a moral issue in gambling, it doesn't
- 4 happen to be my issue, but I think it's a serious one
- 5 for a lot of people and I think it ought to be taken
- 6 seriously.
- 7 My concern, and the reason I got involved
- 8 in this, is I was thinking about the role of government
- 9 in gambling, the role of government in establishing
- 10 gambling policy, some of the things that Dan Bosley has
- 11 been talking about.
- 12 My research before I looked at this was how
- 13 cities and states do economic development policy. When
- 14 I looked at gambling, originally with a grant from the
- 15 Ford Foundation and the Aspen Institute, I wanted to
- 16 see what it did in terms of economic policy, did it
- 17 actually increase revenues, did it create jobs? And I
- 18 was also interested in how it effected the political
- 19 process.
- 20 And in addressing the issue I won't go into
- 21 that broad overview, I'd like to stick to the issue of
- 22 lotteries today, although most of what you'll hear
- 23 about lotteries have to be discussed in a more broad
- 24 view of government gambling policy.

- You've heard a lot I'm sure in the past two
- 2 days, I certainly heard it in the last panel, about the
- 3 upside of lotteries. And I won't spend much time
- 4 talking about that, clearly they can bring in lots of
- 5 revenues, you can use it for education, you can use it
- 6 for budgets, you can use it for scholarships, a whole
- 7 host of things, prescriptions for the elderly, et
- 8 cetera.
- 9 But there is a downside and I think that
- 10 needs to be addressed and I will talk about those
- 11 issues this afternoon, basically, in terms of gambling
- 12 as public policy. I'd like to make three points and
- 13 normally I don't like to just read from a script, but
- 14 given that I have very limited time I'll try to stick
- 15 to it as best I can. I probably won't do as well as
- 16 Dan did.
- 17 There are three points I'd like to make
- 18 this afternoon. First, over the past thirty odd years,
- 19 many state governments have shifted from being
- 20 regulators of gambling to being promoters of gambling.
- 21 This shift has created a vacuum in which important
- 22 public policy is being made by state lottery agencies
- 23 without informed input from elected representatives or
- 24 the public.

- The second, there need to be major changes
- 2 in the oversight and regulation of state lotteries and
- 3 other state sponsored gambling ventures in order to
- 4 protect the public. And I'll make some recommendations
- 5 for that briefly.
- 6 And third, I'd like to suggest at least one
- 7 approach as an example of how government operated
- 8 lotteries can build on the more positive aspects of
- 9 this experience. Not long ago, a lawyer who was
- 10 defending the tobacco companies in their case with the
- 11 states asked me to be an expert witness. When I asked
- 12 him why, he explained that his firm would like to
- 13 counter the state's claim that tobacco companies
- 14 promote a product they know can lead to harmful,
- 15 addictive and dangerous behavior, with the argument
- 16 that the tobacco companies are being unjustly singled
- 17 out for prosecution while the states do the very same
- 18 thing when it comes to lotteries.
- Now, realizing, as my parents once
- 20 explained to me, that two wrongs don't necessarily make
- 21 a right, even if someone is willing to pay you a lot of
- 22 money to say so, I turned the lawyer down. But the
- 23 reality is that state governments have indeed
- 24 aggressively moved in the direction of shifting from

- 1 being the regulator of a potentially harmful activity
- 2 to promoting that activity. And when government does
- 3 this, we must ask ourselves, who will regulate and
- 4 protect the government?
- 5 Unfortunately, and I think this is one of
- 6 the main parts of the problem, politicians and state
- 7 lottery directors have tended to treat their lotteries
- 8 as private businesses rather than as a unique form of
- 9 tax policy, which indeed is what they are. When you
- 10 are running a gambling business this means getting
- 11 people who don't usually gamble to do it and getting
- 12 those who do do it to gamble more often. I wrote about
- 13 how lotteries do this in my book, The Luck Business,
- 14 but let me just cite a few examples here.
- 15 States now spend close to \$400 million a
- 16 year advertising their lotteries. In contrast to the
- 17 ventures of organized crime, government sponsored
- 18 gambling is also given free publicity through newspaper
- 19 and TV stories about incredible jackpots, happy
- 20 winners, transformed lives. Politicians have usually
- 21 argued that by legalizing gambling governments would
- 22 capture money that was already being bet illegally and
- 23 eliminate the role of organized crime. Yet criminals
- 24 never promoted their gambling operations with million

- 1 dollar advertising campaigns and public relations
- 2 efforts.
- In trying to stimulate more demand for
- 4 their products, lotteries have become adept at
- 5 manipulating player behavior through sophisticated
- 6 market research and advertising. Explaining its
- 7 promotional campaign, the New York State Lottery said
- 8 its player's fantasies were given the hope of
- 9 fulfillment and that the lottery offered people a
- 10 chance to dream about paying off their debts or paying
- 11 for their children's educations. This was the
- 12 rationale that that lottery had given, other lotteries
- 13 have offered similar explanations.
- Now, I'm very sympathetic to the
- 15 schizophrenic position of lottery directors and I think
- 16 it is a schizophrenic position. I've interviewed a
- 17 number of directors and in my interviews with them one
- 18 director told me about the mixed message he'd received
- 19 in public criticism of his work, legislators complained
- 20 about the advertisements and promotions, but the bottom
- 21 line of keeping his job he said, ultimately depended on
- 22 politicians judging him by the revenues he generated.
- 23 My success or failure, he said, was how sales were.
- 24 Were my sales better than last year or were they worse?

- 1 Lotteries have come to depend on a
- 2 relatively small number of people spending large
- 3 amounts of money. Nationally, by 1992, only 15 to 20
- 4 percent of lottery players accounted for about 70 to 80
- 5 percent of all lottery sales. But enticing less
- 6 frequent players can only be maintained by aggressive
- 7 advertising, continued infusion of higher jackpots,
- 8 more frequent drawings and new games. You heard about
- 9 some of the problems of the Massachusetts Lottery just
- 10 now.
- 11 As one former lottery director said, the
- 12 lotteries have to be massaged to retain the excitement
- 13 of the public. Another said his tickets had to be
- 14 aggressively marketed, just like any other consumer
- 15 product. You've got to come up with the improved Ivory
- 16 Snow and the new and improved Ivory Snow.
- 17 Since government exempts state lotteries
- 18 from most federal regulations that apply to private
- 19 marketing practices, lottery agencies have a wider
- 20 latitude to promote their products. While the federal
- 21 government once prohibited lotteries from advertising
- 22 on radio and television, today such advertising is
- 23 legal in every state.

- 1 Lottery directors -- and this is one of the
- 2 most serious problems, I think. Lottery directors
- 3 often set targets to increase gambling revenues. The
- 4 late Connecticut Lottery director, who was tragically
- 5 murdered just a short while ago, had set a target of
- 6 increasing lottery revenues by 15 percent each year. A
- 7 yearly increase of 15 percent translates into doubling
- 8 lottery per capita every five years.
- 9 Now, imagine what would happen if a
- 10 politician suggested increasing taxes by 15 percent
- 11 every year. He or she would have to answer to his or
- 12 her constituents, the media, as well as have to debate
- 13 the proposal before an elected legislative body. When
- 14 this is done by lotteries, however, the assumption
- 15 seems to be, the more revenues the better. And I think
- 16 you've heard that here, I certainly did, in the last
- 17 panel.
- 18 If you play, you figure you might strike it
- 19 rich and if you don't play I guess you figure you let
- 20 someone else pay for your government expenses, the
- 21 services. This doesn't exactly fit the model of
- 22 cultivating a more civil society. In the absence of an
- 23 effective regulatory environment there is no one to

- 1 examine if lottery agencies are acting appropriately,
- 2 in the best interests of the public.
- 3 We currently depend on newspaper stories,
- 4 occasional legislative oversight and just plain public
- 5 outrage to bring about changes in questionable
- 6 practices. Let me just give you three examples, and
- 7 you heard some this morning I guess. The Illinois
- 8 Lottery, once placed billboard ads in poor black
- 9 neighborhoods to encourage lottery play with the
- 10 message: "This could be your ticket out." After public
- 11 pressure, the lottery removed the ad.
- 12 Last year, again, you heard this,
- 13 Commissioner Lanni mentioned, last year the Colorado
- 14 State Lottery was embarrassed into admitting that it
- 15 hired behavioral research firm called Mind Sort, which
- 16 analyzed which parts of the brain people used to
- 17 gamble. The public and legislators only learned of
- 18 this after there were a number of television and
- 19 newspaper stories about the practice.
- 20 And here in Massachusetts, you probably
- 21 heard, the State Lottery, in its zeal to increase
- 22 revenues has shown an unusual disregard for the mandate
- 23 of the state legislature. Last year, according to a
- 24 series of investigative reports in The Boston Globe,

- 1 followed by a legislative committee report, the Lottery
- 2 was said to have circumvented a legislative cap on
- 3 advertising by distributing \$8 million worth of free
- 4 play coupons to businesses as a substitute currency in
- 5 exchange for advertising and promotions.
- 6 I'd like to make some recommendations,
- 7 they're brief recommendations and certainly they ought
- 8 to be thought through. But it seems to me that in
- 9 looking at this issue the Commission might want to
- 10 consider some of these and certainly others, as a
- 11 possible way of considering more effective ways of
- 12 regulating the lotteries.
- I believe the states with legalized
- 14 gambling should create an independent agency, not left
- 15 up to the lottery itself, not left up to an occasional
- 16 legislative committee, an agency that would
- 17 continuously monitor and regulate all forms of
- 18 gambling, including lotteries. Members of these
- 19 agencies should be free of any agendas to promote
- 20 gambling and be free of ties to politicians with such
- 21 agendas.
- 22 The intention here is not to prohibit
- 23 gambling but to prohibit the promotion of gambling.
- 24 Included in this agency's function would be to

- 1 carefully look at any form of promotional materials
- 2 intended to increase gambling, any form of behavioral
- 3 and other research intended to increase gambling, any
- 4 increase in revenues targeted by lottery. Such
- 5 increases should be subject to open political debate
- 6 with pros and cons set before the public and the media.
- 7 Lotteries should not be allowed to set
- 8 their own growth targets. Any proposals for increased
- 9 gambling in the state, these proposals should require a
- 10 comprehensive and objective analysis of the social and
- 11 economic and political impacts.
- 12 And lastly, the establishment of an
- 13 independent formal program to counter the positive
- 14 image too often associated with gambling on lotteries,
- 15 especially for young people. I believe the California
- 16 program which uses taxes on cigarettes to pay for a
- 17 program to discourage smoking is one model that should
- 18 be considered.
- The last thing I'd like to talk about is
- 20 something that we've been working on at the U.S.
- 21 Gambling Research Institute, it's an alternative form
- 22 of a lottery, something we call an investment lottery.
- 23 This is just one alternative to the current direction
- 24 of government gambling policy. It's a modest idea

- which I believe could have a major impact on the way we
- 2 operate government lotteries.
- 3 It's based on a fundamentally different
- 4 kind of gambling, one in which prizes are awarded to
- 5 some winners but where all the money spent for lottery
- 6 tickets is eventually returned to the bettors. A
- 7 version of this idea now exists in New Zealand and it's
- 8 being considered by the State of Idaho.
- 9 Actually, this lottery is something that
- 10 was invented at the beginning of when lotteries were
- 11 considered over 300 years ago, in England. The King
- 12 and Queen would periodically run out of money for
- 13 public works projects and whenever they needed extra
- 14 money they would have a lottery. They never thought of
- 15 people just gambling and giving the money to government
- 16 so they said they would pay it back after ten years
- 17 with interest.
- In my update of this idea, the state would
- 19 sell one dollar investment lottery tickets, similar to
- 20 the way they sell lottery tickets now, offering a way
- 21 to earn jackpot prizes. My suggestion would be capped
- 22 in the range of \$10 to \$30 thousand dollars, not the
- 23 megajackpots. Actually, as you've heard, it's actually
- 24 the small jackpot, the small instant ticket prizes that

- 1 attract most of the players. And I would suggest that
- 2 most of the prizes be small ones, similar to the ones
- 3 offered in instant tickets.
- In the investment lottery, the state would
- 5 also repay all non-prize winning ticket holders who
- 6 would accumulate at least \$100 worth of tickets in a
- 7 one year period. They'd receive their original ticket
- 8 price plus interest after five years, with the interest
- 9 calculated on an annual basis of two percent less than
- 10 the going rate of a five year bank certificate of
- 11 deposit at the time the ticket was purchased.
- 12 This low interest borrowing would in turn
- 13 make it possible for the government to lend money to
- 14 local businesses and community development corporations
- 15 at low interest rates.
- 16 Today, one third of Americans have no
- 17 savings at all, another third have savings of less than
- 18 \$1,000. We also know that low income people are a
- 19 major sector of lottery players, an investment lottery
- 20 would not only provide money for expanding jobs, it
- 21 would also encourage those people who save the least to
- 22 save more. A national shift of only five percent in
- 23 lottery play would result in almost a billion dollar
- 24 increase in personal savings.

- 1 These recommendations here today are
- 2 obviously only a small part of what needs to be a much
- 3 broader effort to reexamine government gambling policy.
- 4 The overriding goal I believe, should be to shift from
- 5 government policies which simply promote more
- 6 opportunities for people to lose more money and towards
- 7 ones which protect people from deceptive promotions,
- 8 encourage savings and lead to the creation of
- 9 productive jobs and real hope for economic security.
- I thank you for the opportunity.
- 11 CHAIRPERSON JAMES: Thank you, Mr. Goodman.